

From: [Carl Anderson](#)
To: [REDACTED]
Subject: RE: Mission
Date: Friday, September 28, 2018 9:30:00 AM

Hello everyone,

Obviously, upon reading this email, concerns exist. However, that being said, I have shared conversations with each of you regarding this matter on several occasions. All of which have consisted of providing quality patient care, and I am under the impression that this is being provided. Unless something has changed regarding patient care, I am more interested in moving forward.

Thank you for your thoughts.

I hope all is well,

Carl Anderson
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[REDACTED]

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-----Original Message-----

From: Jeanien Maese [[mailto:\[REDACTED\]](#)]
Sent: Thursday, September 27, 2018 9:28 PM
To: [REDACTED]
Cc: [REDACTED]; Carl Anderson [REDACTED]
Subject: Mission

Good morning,

After the meeting last week and also our conversation on the phone, I know that we all aren't on the same mission. I have tried to continue the standard of care that ACSO used to have. But that really isn't the goal of CCS. Last year when I emailed [REDACTED] about the issues the dental department needed to resolve to take care of the patients timely and efficiently, and never got a reply. I then emailed Carl about the situation. He asked me if I wanted him to relay the email, and I explained I tried and no one replied to me. Interestingly no one ever discussed the problem, CCS only wanted to talk about chain of command and don't email Carl.

And here we are again, same thing. Our patients can't get treatment due to no xrays and our line is getting further and further backed up. And all anyone wants to talk about is not emailing Carl, and what not to say to Carl. What about the patients not getting care? What about the 7-10 patients that aren't getting seen for 2 weeks on triage list, even before the xray machines were broken.

[REDACTED] you mentioned monthly meeting. What monthly meeting? We had one meeting initially and that was the end of that. Nothing else was ever said. There is no open communication.

I didnt appreciate the fact that [REDACTED] tried to act like I don't know that their were 2 xrays sensors. That their was no receipt for a second sensor. Their wouldn't be, because we got them with the initial package. One size 1 sensor and one size 2 sensor. I remember specifically because I didn't realize there were 2 until [REDACTED] said why are the xrays short. And found in the box the second sensor. One is slightly smaller then the other.

That being said taking care of people is why I'm there, and I'm the only one who seems to have that mission. I've realized this isn't working out and I will not be returning to CCS.

Thank you,
Jeanien Maese

